



Office for People With Developmental Disabilities

KATHY HOCHUL
Governor

WILLOW BAER
Acting Commissioner

January 2025

Dear Participant:

You have been chosen to participate in a survey called the *National Core Indicators (NCI)-IDD In-Person Survey*. This survey is used across the country to evaluate home and community-based services. The survey will be used to improve the quality of services provided by OPWDD.

The Office for People With Developmental Disabilities (OPWDD) is working with **Vital Research** to do the NCI survey. The survey asks questions about the services you receive and how well they meet your needs.

An **interviewer from Vital Research** may call you between January and June to set up a time to meet with you over a Zoom video conference. You can participate in these interviews by computer, tablet, or smart phone. You may choose the date and time when the video conference will occur. You may choose to end your participation in the NCI survey at any time.

This survey is voluntary. Your privacy is important to us. Your answers will be kept confidential and will not be shared with your providers, care manager, or others who help you. The NCI survey will not change any of your services.

We hope you choose to participate in this important survey and that you provide us with your honest opinion about your services. To learn more, you may visit the website at the QR code below or at www.vitalresearch.com/newyork/nci. If you have questions or would like more information, please contact **Vital Research, toll free, at (888) 351-4147 or NYNCIProject@vitalresearch.com**.

Sincerely,

Tamika R. Black, Ph.D.
Deputy Commissioner
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